



#### **Grant Application**

1	Project Title	Blood Product - Refrigeration		
2	Clinical or Operational Area	Surgery		
3	Healthcare System	Kuakini Health System		
4	Hospital or Entity Name	Kuakini Medical Center		
5	Applicant Name	JayAnn Kau		
6	Applicant Title	Patient Care Coordinator		
7	E-mail Address	J.KAU@Kuakini.org		
8	Telephone	8085479231		
9	Mailing Address, City, State, Zip Code	347 North Kuakini Street, c/o Surgical Services, Honolulu, 96817		
10	· •			
	Name:		Title/Role:	
	JayAnn Kau		Patient Care Coordinator	
	Noel Curammeng		Manager BioMed	
	Estrella Noguchi		Senior Medical Technologist, Blood Bank	
	Terisa Garrett		Vice President, Clinical Services	
11	Name of Senior Risk Management or		Alice Loo	
	Corporate Insurance Representative			
12	Mailing Address, City, State, Zip Code		347 North Kuakini Street, Honolulu, HI 96817	

#### 13. The issue being addressed involves the following clinical areas: (Check all that apply)

☐ Ambulatory Care
☐ Emergency Services
☐ Hospital/System-wide Focus
☐ Obstetrics/Perinatal
☐ Radiology/Imaging Services
X Surgical/Peri-Operative
□ Other (Please specify)

Click or tap here to enter text.

# 14. Briefly describe the project and its importance to the organization: (two paragraphs maximum, please attach any supporting documentation)

Blood product supplies are at critical levels nationally and locally. On the Hawaii islands, blood product availability is dependent on the generosity of donors, quality of the product and its compatibility for use. The fine balances between supply and demand impacts our residents who require transfusions for chronic, emergent, and resuscitative treatments.

Blood Products used in situations for patients undergoing surgical procedures require products to be timely and available. Thus the assurances for quality controls are paramount in the quest for the recipients' safety. Kuakini's OR department works closely with the Blood Bank Department to maintain reliable quality checks for blood product handling. Quality Control of blood products carries quality checks from the time of securing the product from Blood Bank of Hawaii till the time of administration. Within the Surgery Dept, the Operating Room area houses a remote refrigerator which stores readily available blood products. To monitor the refrigeration storage temperature, a wheel chart system had been in use. The wheel chart monitored, tracked, and trended safe product storage. The wheel chart system had demonstrated to be cumbersome to use and therefore inconsistent to maintain by the staff. Efforts involved frequent competency checklists/ audits. Erroneous results were found when the wheel paper recording was mis-aligned, mis- calibrated. The wheel recording was difficult to view and interpret. The system was set with an audible alarm located in an isolated room separate from the immediate OR suites. The failure to adequately maintain quality conditions would lead to inaccurate monitoring, potential patient harm, and/or wastage of blood products. Patient harm events would be considered a reportable condition to the FDA and regulatory bodies. This patient safety project involved collaboration amongst multidisciplinary team/ departments for implementation.

15. Describe how this project will improve patient safety or reduce the potential for liability. (one paragraph maximum) The wheel method was converted to the Hampshire Control Corporation system utilizing the three Probe Digital Temp Item F82106-03, Temp Probe 1000-0hm RTD Item A01007-25, and Temp Probe 1000-0hm RTD Item A01007-50. This project is in the last phase of verifying the new equipment and transitioning fully to the digital temperature recorded system. Biomed, Operating Room, and Lab have been heavily involved in the verification process. The new process provides 24/7/365 alarm notification for timely follow-up and prevention of wastage of blood products and therefore minimizing possible patient harm and hospital liability. In addition, the refrigerator had been relocated from an isolated area to a new location that allows increased visibility by all staff. The benefits of the project included reducing human factors/ errors, improved reliability and accuracy of temperature readings and allowed redundancy in the alerting personnel to respond to alarms.

# 16. What metric(s) will be used to measure progress and determine the success of this project?? (one paragraph maximum)

The new system was installed February 2024. Blood Product quality standards, wastage and its cost to the institution were monitored. The redundancy in monitoring ensured the products were never compromised at any time. Daily reports with 24 hourly temperature measurements, alarm notifications/conditions were reported by the Hampshire Control Monitoring System via email and its alarms were delivered to the hospital's phone operator. The system's verification of temperature accuracy was via a calibrated NIST thermometer which provided ongoing monitoring and a critical validation to the equipment. Since February, there were zero blood products wasted due to inappropriate refrigeration temperatures. Daily sensor temperature emails were auto generated and sent to key stakeholders for review. Emails were received 100% of the time. No alarms outside of the alarm testing were generated, thus indicating a stable storage environment. Monthly alarm checks have passed. Last, The Hampshire system no longer required for Staff to manipulate, calibrate, or quality test the wheel ( 30 min process), which allowed staff to focus on bedside care.

# 17. Please describe the tangible results of the project that can be quantified and shared as best practices with other AEIX members? (one paragraph maximum)

Thus far, the realized benefits of the project included reducing human factors/ errors, improved reliability and accuracy of temperature readings and allowed redundancy in the alerting personnel to respond to alarms.

<u>-</u>	cial estimate of the project of equipment for the surgical		personnel investment to erator was \$2050.	o implement	
19. What is the expected t	imeframe for completion of this pr	roject? Es	timate time February t	o September.	
20. Is this project based o	n successful practices evaluated f	rom literature or	other healthcare providers	? ⊠ Yes □ No	
21. Is this project based on an original concept created by the project team? $\square$ Yes $ oxtimes $ No					
22. Do you have plans to p	ublish the project results in a prof	essional publica	tion or networking forum?	□ Yes ⊠ No	
Attachment 1: Wheel- Ch	you'd like to share about this proje art, 3 pages Controls Corporation, 3 pages	ect?			

#### Signatures required to submit this application

**Primary Clinical Sponsor** (The individual responsible for monitoring progress of the project, submitting receipts and other documentation supporting the use of grant funds, and will provide a summary report of the project outcome)

	Patient Care Coordinator	8/15/2024
JayAnn Kau,		
Signature	Title	e Date
Alternate Clinical Sponsor (The individual resp and assuming those responsibilities if the Prim Terisa Garret	• • • • •	-
	Title	
Signature	Title	e Date
Conjor Dick Management Leader		
Senior Risk Management Leader	Manager, Clinical Risk	8/15/2024
Alice Loo	Manager, Omnour Mak	0/10/2024
Signature	Title	e Date
CEO or CFO of Applicant's Healthcare Facility		
,		
	Executive Vice President	8/15/2024
June Drumeller		·, · · ·, - • - ·
Signature	Title	e Date

Thank you for completing the application. Please follow these next steps.

- Save this document in Word format and gather your supporting documentation.
- Forward the application and documentation to your senior risk management leader or corporate insurance representative. They will need to complete and sign the Evaluation of Awards Application Form on the final page of the application before submitting it to American Excess Insurance by **Friday August 16, 2024**.

### **Evaluation of Grant Application**

The evaluation must be completed and signed by the senior risk manager or corporate insurance representative. Please evaluate the Award Application by indicating the best answer to the question.

. How will this p	project improve safety and/or reduce liability?	
☐ Some improv	on safety and liability (1) vement but metrics are not defined and/or it is r ct with clearly defined metrics (3)	not clear that measurable effect can be sustained (2)
2. What is the po	tential to share this project or practice with oth	er AEIX members?
☐ Little potenti metrics are not clearly define		y commitment, topic is highly specialized, and/or
☐ Some potent	` '	ation to implement, and/or its application may be
•	budgetary commitment, topic is highly specialized ntial for producing best practices (3)	l, and/or metrics are not clearly defined (2)
B. What level of i	impact will this project or practice have on the	severity of risk exposure?
☐ Some potent	e of impacting severity of risk but could address tial to impact risk exposure (2) ty to impact severe malpractice exposure cause	· ,
4. What level of i	innovation best describes this project?	
⊠ Project/prac well- established	best practices with additional innovative feature	ome assistance from an outside vendor and contains
5. Share your co	mments or recommendations.	
Alice Loo,	Manager Clinical Risk	8/15/2024
E-Signature	Title	Date
308-547-9231	a.loo@kuakini.org	
Phone	Email	

Send the completed application in Word format, supporting documentation, and signed evaluation to <a href="mailto:lana\_taylor@premierinc.com">lana\_taylor@premierinc.com</a> by **Friday August 16, 2024.** 

Thank you for your submission. In continued pursuit of our mission and vision to partner with forward-thinking healthcare leaders, inspire innovation, and provide the leading pathway for managing risk, we may share your project with other members of American Excess. However, this project will not be shared outside of the American Excess Insurance membership without your prior consent.